



OK TO ENTER: /DV/ (06/13/2008)

PATENT

Attorney Docket No. 08516.0005-00  
SAP Reference No. 2002P10026 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Thomas AREND ) Group Art Unit: 2129  
Application No.: 10/697,433 ) Examiner: Peter D. Coughlan  
Filed: October 31, 2003 ) Notice of Allowance Dated: February 20,  
For: IDENTIFYING SOLUTIONS TO ) 2008  
COMPUTER PROBLEMS IN ) **Mail Stop Issue Fee**  
MAIN SYSTEM BY SERVICE )  
SYSTEM ) Confirmation No.: 7747

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AFTER ALLOWANCE**

Pursuant to 37 C.F.R. § 1.312 and subject to the recommendation of the Examiner and the approval of the Director, and without withdrawing the case from issue, kindly amend the subject application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment section of this paper.